

DPSF Complaint Register

8/04/2020

Filters applied: _____
 Project Darlington Point Solar Farm
 Issue type Complaint

Entered by	Project	Issue Number	Issue type	Date of Issue	Status	Responsible manager	Closeout manager	Date Closed	Description	Location	Action Taken	Summary of Findings
Chris Stewart	Darlington Point Solar Farm	670	Complaint	25/03/2020	Closed	Chris Stewart	Chris Stewart	26/03/2020	An anonymous phone call from a Griffith resident making a complaint about Signal workers catching buses to site. Caller stated: -the number of people on buses do not comply with social distancing rules; -Griffith hospital does not have capacity to deal with a large number of COVID-19 cases; -there is already a confirmed case in the community.	Griffith - Bus pick-up location	Investigation completed and feedback provided to Darlington Point Solra Farm Pty Ltd within 24 hrs.	The complainant remained anonymous so feedback was not able to be provided as per the DPSF Complaints and Enquiries procedure. Below are the current controls in place for the DPSF Site: - -SEA have a COVID-19 Action Plan that includes a detailed Hygiene Plan -SEA has doubled the amount of buses so there is only 1 person for every 2 seats. -SEA have also spaced our buses when arriving to site, so that we can easier trace if or when we have a confirmed case. -All buses are thoroughly cleaned including disinfection of all hard surfaces after every bus trip. -SEA put out daily communications about COVID-19 and the project control methods aligned to project and Government requirements.